BELGRAVE COMMUNITY MEETING

TUESDAY, 3 MARCH 2020

Held at: Belgrave Neighbourhood Centre, Rothley Street, Leicester, LE4 6LF

ACTION LOG

Present: Councillor Chamund (Chair) Councillor Solanki Councillor Valand

<u>NO.</u>	ITEM	ACTION REQUESTED AT MEETING
12.	INTRODUCTIONS	Councillor Chamund in the Chair. The Chair welcomed all present and introduced herself and the other Ward Councillors. No declarations of interest were made.
13.	APOLOGIES FOR ABSENCE	Apologies for absence were received from Kim Venables (Environmental Ranger) and Mrs Julie Walker.
14.	ACTION LOG OF PREVIOUS MEETING	The Action Log of the Belgrave Community Meeting held on 13 August 2019 was agreed as a correct record.
15.	WARD COUNCILLORS' FEEDBACK	 All to note: Claudia Webb has been elected as the new MP for the constituency. Thanks are extended to Keith Vaz for his work as the former constituency MP; Ward surgeries are held at the Belgrave Neighbourhood Centre on Saturdays between 9.00 and 11.00 am. Two of the three Ward Councillors attend, on rotation; The main issue being raised at ward surgeries is housing. Other issues being raised include housing repairs, education (including school places), benefits, adult social care, mental health, highways and planning; The Ward Councillors have done a number of patch walks with the Housing team covering the Ward. An issue with anti-social behaviour identified in the St Marks area has been addressed through the removal of some benches

		and the trimming of some hedges and shrubs;
		 Work on educating people not to feed birds or drop other litter is ongoing;
		 The Ward has one of the highest levels of fly tipping in the city, so further work on educating people about this is needed;
		 A patch walk has been undertaken with Council parking control officers and a response made to consultation on the introduction of a controlled parking zone;
		 Parking spaces at the doctor's surgery that were reserved for people no longer working there have been released for general use, so no further fines for using those spaces will be issued;
		 Work on community safety with the Police is ongoing and includes a patch walk around the Garfield Street area. A mobile CCTV camera currently is in use there;
		 Cossington Sports Centre has closed for refurbishment and consultation is being held with the Deputy City Mayor with responsibility for Culture, Leisure and Sports about possible improvements to Cossington Park;
		 The young person affected by the fire in Kensington Street has been nominated for the Lord Mayor's Honoured Citizen award;
		 Work has been done with Catherine Street Junior School in respect of its Eco Warrior scheme, as part of which two rubbish bins have been adopted by the school; and
		• It is hoped that, in addition to continuing the work outlined above, parking for people using the lunch club, anti-social behaviour in the Doncaster Road area, and work with the Police on methods of future community engagement will be undertaken over the coming months.
16.	LEICESTERSHIRE	All to note:
	FIRE AND RESCUE	• The number of incidents attended by the Fire and Rescue Service had reduced. Encouraging people to use electric diva lights had helped with this;
		 The service has attended 65 special services incidents (for example, breaking in to property to help vulnerable people), 61 false alarms and 16

		accidental fires; and
		 Inappropriate parking causes major problems when trying to get appliances to incidents in time. A YouTube video has been produced about this.
		All residents urged to watch the YouTube video produced by the Fire & Rescue Service about problems caused by inappropriate parking.
17.	HOUSING UPDATE	All to note:
		 Work with Councillors and the Police is ongoing to address anti-social behaviour on Council- managed estates;
		 A decision is needed on whether a system such as permit parking should be introduced to manage parking on Council-owned parking areas;
		 The feeding of birds causes pest infestations, so work to address this is being undertaken in conjunction with pest control officers;
		 A questionnaire is to be trialled to identify what Council tenants' priorities are in the area and to help funding to be focussed most usefully. Liaison on this also will be undertaken with the Ward Councillors;
		 The Supporting Tenants and Residents (STAR) service provides housing-related support to reduce homelessness and increase independence. This includes work with Housing services to help tenants sustain their tenancies, or settle in to a property following a period of homelessness;
		• STAR service users must be over the age of 16, not need 24-hour care, be vulnerable and be Leicester residents (or moving in to Council accommodation in the city);
		 Referrals to STAR can be made by telephone (0116 454 6000) or via the Council's website;
		 There is a waiting list for STAR's services, as demand is greater than the resources available. Requests for support therefore are categorised;
		 Support provided by STAR is tailored to individual needs, through the creation of action plans;
		• Even though STAR is a Housing service, help can be provided with things such as acquiring furniture, liaising with utility companies and

		establishing social networks; and
		 STAR also supports people at risk of losing their tenancy.
18.	LOCAL HIGHWAYS	All to note:
		 Bollards have been installed at the Belgrave Road/Brendon Street junction;
		 Joint sealing and patching have been undertaken on roads throughout the Ward;
		 In total, highways inspectors have ordered over 150 carriageway repairs and over 160 footway repairs;
		• Highways officers have been involved in the work to remove the no parking signs from parking spaces at the doctor's surgery that were reserved for people no longer working there. These spaces will now be removed from the traffic regulation order;
		 It is expected that the extension of the Belgrave West 20 miles per hour zone will be done during the 2020/21 financial year;
		 Consultation will be undertaken on traffic calming proposals for the Ross Walk area, but it is likely to be Christmas 2020 – March 2021 before a scheme can be put in place;
		 The Council's walking and cycling team have produced draft travel plans for schools, showing different radiuses for how long each way of travelling will take. This will be distributed soon;
		• Following a patch walk in November 2019, light levels are to be increased in the Garfield Street play area, to try to reduce anti-social behaviour there;
		 It has been decided that the traffic calming road hump in Donaldson Road will remain in place;
		 Efforts are being made to contact the company responsible for putting signs up on lampposts in the Ward;
		 An old lamp column in Munnings Close was obscured, but this had been rectified; and
		 In December 2019 a meeting was held on-site in the Doncaster Road area between Ward Councillors, Highways officers and businesses to try to identify issues of concern there, (for

		example, whether a residents' parking scheme would be welcomed). Over 5,000 questionnaires were distributed, but this was not an official consultation. 204 questionnaires were returned, which although a good result did not represent a majority of residents. Approximately 75% of responders felt that a residents' parking scheme was a good idea for the area, but concerns remain that this does not reflect all residents' views. Highways officers are happy to support Ward Councillors if they wish to do further work on this.
19.	CITY WARDEN UPDATE	 All to note: The update report attached at the end of the Action Log; The Belgrave Project was launched on 27 February 2020. As part of this, a booklet on how to dispose of waste has been produced in four languages, copies of which will be available at the Belgrave Neighbourhood Centre. Posters also will be put up in the area to try to reduce paan spitting; and Dog fouling is a criminal offence, so a signed witness statement is needed in order for the matter to be processed through the courts. The City Warden was thanked for his work in the Ward and for his quick responses.
20.	LOCAL POLICING UPDATE	 Inspector Kam Mistry, Policing Commander for East Leicester, introduced himself to the meeting. He acknowledged the diverse communities in the Ward, expressing the hope that trust and support could be built between these and the Police, and inviting them to let him know their concerns. All to note: The murder on 2 March was an isolated domestic incident. The person responsible was arrested immediately and has been charged with murder; Following attacks on three people by a man with a knife, the Police have worked hard with the community to reassure people. The attacker was caught very quickly; There has not been an increase in usual acquisitive crime;

• A gang was caught doing distraction crimes at ATMs. The people concerned were not from Leicester, but it is thought they may have returned to the city;
• A lot of work has been done in relation to problems at the car park on the site of the former Sainsbury's store. Papers have been served to require it to be cleaned, but other issues, (for example, street drinking and littering), may not stop until the site is developed;
• A Public Space Protection Order has been made for Leicester and Leicestershire, to stop street drinking. However, some of these drinkers meet others on a social basis and are not drunk;
• Anti-social behaviour around the toilets on Cossington Park and Dorset Street has been tackled. Work with the Council to ensure that the toilets were closed when they should be was ongoing and Police officers were patrolling in the area;
 Knife crime is not a major issue in relation to people living in the Ward, but some people coming in to the area are prepared to carry weapons. Work therefore is being done to educate young people not to have expensive items on show;
• The "cover up" campaign is still being run and to date there has not been any jewellery snatched this year. However, the Police are not complacent about this and continuously monitor the situation;
• The Police would like to see improvements made to cycle paths, as some chain snatches have been done by people on bikes and there are community concerns about people cycling on pavements. At present, the Police do not move cyclists off the pavement, as some roads are dangerous for cyclists;
• Anti-social behaviour has been experienced at Munnings Close and Southhay Close and has now also moved to Doncaster Road and Garfield Street. Some arrests had been made in connection with that in Garfield Street and the Police are still actively dealing with the group responsible;

22.	ANY OTHER BUSINESS	 application is needed. a) Planning Application Notification/Consultation All to note that, when a planning application is received, letters are sent to people with an adjoining boundary notifying them of the application. The scale of the development is one factor in determining who is contacted. All to note that, if the planning application is for a major development, or the adjoining property cannot be identified, a site notice is put up. Site notices also are put up in relation to applications for signage in a conservation area. If officers notice that a sign is missing, they will replace it, but as they cannot visit all sites on a regular basis they rely on neighbours telling them of problems.
21.	WARD COMMUNITY BUDGET	All to note that 23 applications for funding have been received since the last meeting, of which 19 have been supported and one remains to be assessed. A balance of £14.50 remains for the current financial year and will be carried forward to 2020/21. All invited to contact the Ward and Community Engagement Officer if assistance with a grant
		Any evidence of parking on zig-zag lines should be sent to the Police. Evidence of issues such as parking on double-yellow lines or in bays reserved for disabled drivers should be sent to the Council. All invited to register to receive the Neighbourhood Link instant message and updates.
		All to be aware of the need to ensure that expensive items being carried are not visible. Ward Councillors to speak to Highways officers to determine if a new cycle path can be introduced on part of Melton Road.
		• Highways officers are considering introducing "red routes" in the city, where no stopping would be allowed. This could include the area of Melton Road referred to under the bullet point above.
		• People using the takeaway food shops on Melton Road, near the NatWest bank, are parking by the barriers there. This is where two lanes merge to become one, so is a dangerous place to park. Food outlets there support the suggestion that this become a no-stopping zone; and

		b) <u>Conditions on Planning Applications</u>
		All to note that, if conditions attached to a planning application are breached, the Council's Planning Enforcement team decide whether to take action or require the applicant to rectify the matter.
		All invited to let the Planning service know if breaches of conditions on planning applications are identified.
		c) Cossington Street Football Pitch
		All to note that Ward Councillors have asked officers for information about the closure of the football pitch on the Cossington Street recreation ground and are waiting for a reply.
		d) Parking in Epsom Road/Ascot Road
		Residents report that large vehicles, such as refuse collection vehicles, are unable to access the Epsom Road/Ascot Road junction due to badly parked vehicles, and that anti-social behaviour is happening in these areas.
		e) Abbey Pumping Station
		All to note that leaflets are available setting out events at Abbey Pumping Station until February 2021.
23.	CLOSE OF MEETING	The meeting closed at 8.04 pm

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AREA WORK

Old Sainsbury Site – patch walk with Police, Cleansing and site owners. Discussion of how to secure land to stop further fly-tipping and littering. Still ongoing. Current hoarding to be repaired and replaced if required.

Substation secured due to squatting. Plans to install gates or bollards in the delivery road around rear of site. Possibility of larger bins at locations where street drinkers gather. Large thorough clean to be completed within next few weeks. Litter picked weekly.

Complaints received regarding land around Peepul Centre and next to Willowbrook.

Private land running alongside Martin Street still causing issues. Will be contacting owners this week.

Domestic properties around the ward have been served notice regarding condition of land. Work ongoing.

BELGRAVE PROJECT

Project to reduce fly-tipping, side waste and bins being left on the street has commenced in the ward. No Tipping Posters were put up on lampposts in the area. The first phase has been conducted on streets around Cossington Rec. 15 CPWLs were served on occupiers in response to items or mispresented waste placed on pavement outside the property. Two dozen Section 46 legal notices are to be issued for bins being left out on street after collection. Multi-lingual leaflets have been distributed to all properties in that area. Side project continues on the other side of Belgrave Road. Plans to conduct visits to all businesses to ensure disposing of waste correctly are being made. Several businesses are already under notice regarding storage of commercial bin – delays due to contracts and replacements of bins too large to fit down alleyways. New Paan Spitting posters are currently in design stages.

Phase 2 will be return visit to other side of Belgrave Road. Phase 3 will be conducted in the new builds on Ross Walk.

Phase 3 will include Harrison Road and side streets – these were already previously monitored and some fines have already been issued.

BIRD FEEDING

Leaving food for birds is classed as littering. Warnings have been issued to properties around the ward following reports of other officers and residents.

COMMUNITY PROTECTION NOTICES

Warnings have been issued throughout the ward in relations to dog control, untidy land and side waste. The compliance to the warnings varies, and further action is often required. Return visits are planned and monitoring of problem sites continue.

DOG FOULING

Although not as bad as in other wards, dog fouling is always unpleasant and a hazard. Several warnings have been issued to owners in the ward – primarily around Linford Road, Bath Street and Mortoft Road. Monitoring continues and further action will be taken if offences are witnessed.

FLY TIPPING

Due to the amount of fly-tipping, we are carrying out the project. Before this project started and since the last Ward Meeting, I have conducted several investigations into fly-tipping offences. From these investigations, 6 FPNS have been issued (both to businesses and individuals) and over a dozen warnings have been given. A lot of the fly-tipping we see around the ward is due to lack of education and knowledge of the services the council provide – hence the current project.

LITTERING

I conduct patrols as frequently as possible. Unfortunately, due to workload and lack of staff, we cannot do enforcement days like Mo used to arrange, nor early morning or evening patrols. 9 FPNS have been issued since September 2019 – for littering, littering from vehicle and paan spitting.

NUISANCE PARKING

A warning notice was applied to a vehicle marked for sale on Canon Street. An FPN has been issued to a trader on Windsor Avenue.